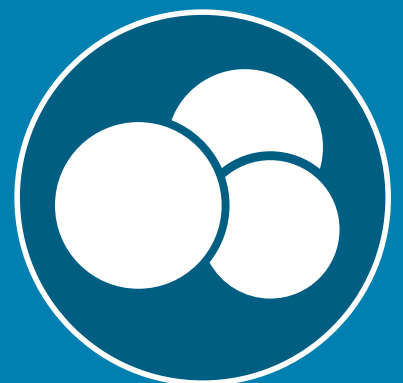


NetMan Desktop Manager

Take the next step into server based computing

Service Portfolio





We do not leave you alone with your IT services around NetMan Desktop Manager

New software for the company's network is to be purchased. Once this decision has been made, the work for the administrator really starts. Which system should be introduced? What conditions are necessary for this or perhaps still need to be created? Can the existing hardware still be used or does it no longer correspond to the technical necessities? How much work does the administration of the new system do? And last but not least, how easy can different work situations be mapped in the network?



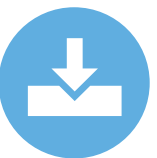
Consulting

This is where we come in. Together with you, we analyze your needs in a consultation and develop an individual solution approach. We include your company organization (branches, home office, own devices, etc.) and find the optimal mix between permanently installed devices, mobile devices and individual workstations.



Analysis

We always start with a detailed inventory analysis. This includes besides the existing hardware and the applications used, the spatial conditions of your company. With terminal server operation at NetMan Desktop Manager, we are able to integrate much of the existing hardware into the new enterprise network and keep it running under modern conditions. This gives you the opportunity to stretch investment a bit. You will receive from us a detailed list of which technical requirements already exist or are still to be fulfilled by you (eg cabling, WLAN illumination, etc.) and which hardware we can continue to use within the new installation or what needs to be purchased.



Installation

The installation of the new company network is carried out by our employees, who come to your company. After consultation, we integrate the software used by you and the user data of your employees and develop the necessary directory structure to store your data. They are integrated during the complete installation process and receive a detailed installation report afterwards. The installation concludes with a training of the administrators.



Operation

Our goal is a long-term customer relationship. Therefore, after the installation, you will also receive our support largely from the employees who have installed your system. We do not give anything out of the house! So we can ensure that your individual peculiarities are always taken into account. Of course, our free web help and knowledge base are always available. Here you will quickly find answers to the most frequently asked questions about NetMan Desktop Manager.



Training

For administrators, we offer on-demand 1 to 2-day in-house training or custom webcasts to NetMan Desktop Manager. Here, new developments are presented, options for use explained and individual questions answered.

Our services at a glance:

- Consultation for needs assessment
- Stock analysis of the hardware with recommendation for re-use or new purchase
- Development of the individual IT concept
- Installation
- Administrator's training course
- Web Help
- Knowledge base
- Personal support by our installation specialists (with support contract or remote hours)

NetMan Desktop Manager – Take the next step into server based computing

Software is not enough for us. We accompany you and ensure long-term operation of your company network.