NetMan Desktop Manager

Key Benefits
- Convenient application management in Microsoft Windows Server 2003/2008 R2 Terminal Server
- Access to Windows applications on Linux, Mac OS, etc.
- Published applications, load balancing, seamless windows, single sign-on
- Intelligent load balancing including session broker
- Advanced multi-monitor support
- Integrated universal printer driver
- High degree of operating and management comfort
  - "Look & feel" of applications running on the server identical to local applications
- User-specific integration of applications in Start menu, desktop and web interface
- Comprehensive statistics, reporting and analysis functions
- Integrated license management
- High security thanks to RDP ticketing, extensive access control and SSL encryption

H+H Service
Twenty years in system integration and more than 15 years working with terminal server environments have made H+H Software GmbH one of the most experienced system and software companies in Germany.

From product development to installation to extensive support, from product introduction to operation H+H Software GmbH offers it all in a single package.

The Online Customer Information System offers a range of services to support customers in their day-to-day use of H+H products:
- The Knowledge Base is a portal for expertise on all aspects of the installation and configuration of NetMan Desktop Manager
- The Support Forum provides answers to individual questions about NetMan Desktop Manager
- The Application Database contains H+H tested application software and offers details on integration in special system environments

System Requirements
System environment
- Microsoft Windows Server 2003/2008 R2 Terminal Server (32bit/64bit)

Installation environment
- Installation on Terminal Server
  - Microsoft Windows Server 2003/2008 R2 Terminal Server (32bit/64bit)
- Installation on Windows Server
  - Microsoft Windows Server 2003/2008 R2 (32bit/64bit)
  - Microsoft Windows 2000 Server with SP4 or later

System requirements
- 100 MB available disk space for installation
- Sufficient available disk space for statistics and reporting databases

Clients
- Microsoft Windows 7 (32bit/64bit), Vista (32bit/64bit), XP, 2000 Professional
- Microsoft Internet Explorer 6.0 (or later)
- 20 MB available disk space
- At least 256 MB RAM
- Thin clients, MAC, LINUX over the Java Client or RDP
- Microsoft Windows 98 (or later) over web front-end

H+H recommends System x

Take the next step
Take the next step in server based computing

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NetMan Desktop Manager

Optimized application management
Centralized application management combined with a reduction of administrative overhead are among the primary advantages of server-based computing (SBC) and central application serving. Microsoft Windows Server 2003/2008 Terminal Server can provide an effective foundation for SBC environments. Because this Microsoft product focuses on remote access and remote maintenance, however, it leaves out many important functions in the areas of application management and application rollout. NetMan Desktop Manager enhances Windows Terminal Server by the addition of precisely these functionalities and significantly improves the performance capabilities of your terminal server network in a number of areas:

• Optimized application management
• Efficient application rollout
• Support for heterogeneous operating systems
• Improved usability
• Advanced security features
• Comprehensive monitoring and reporting

NetMan Desktop Manager goes beyond application management, with powerful and easy-to-use features for customized serving of applications and content to user desktops. These features can be configured not only based on user profiles, but also based on prevailing conditions in the system environment. What's more, thanks to NetMan Desktop Manager's Java client, you can now publish Windows applications on all established operating systems (et al. Linux, MAC OS). With NetMan, you can minimize administrative tasks in your network while giving your users maximum flexibility.

Efficient application rollout
NetMan Desktop Manager simplifies the introduction of new applications into terminal server networks. Rather than publishing each application individually, all you need to do is distribute NetMan Desktop Client on user terminals (for example, using the Client Distribution feature in NetMan Desktop Manager) to provide customized access to your applications through NetMan Desktop Manager's intuitive user interface.

The NetMan Desktop Manager provides dynamic desktop shortcuts and Start menu items in accordance with each user's permissions. You can distribute applications to specific users, stations or groups with just a few mouse clicks. The same applies for application upgrades and updates. All users benefit simultaneously from new releases and the latest patches, with no tiresome delays while these are deployed to each user individually. In a nutshell: All network clients are kept up to date with a minimum of effort.

Improved usability
NetMan Desktop Manager integrates seamlessly into the familiar Windows desktop, providing application access where the Windows user expects to find it: in the Start menu and desktop shortcuts.

Unlike Microsoft Terminal Server, NetMan Desktop Manager does not entail any modification of users' accustomed working procedures. No additional training or learning phase is required, which is why it has a high user acceptance level.

Advanced security features
Network security is a critical issue for companies of all sizes. Although virus scanners and firewalls have become the norm in most enterprises, they are often insufficient for effective protection of a terminal server network.

NetMan Desktop Manager has security features developed specifically for terminal server environments, to enhance the existing security infrastructure, actively confront dangers and effectively protect your network from attacks.

Comprehensive monitoring and reporting
Operating a network with minimum management, support and analysis workload requires the highest possible degree of transparency in many areas:

- You need to know whether you have the right number of licenses for your applications, and neither more nor less than you need.
- You need direct access to specific data, such as the number of stations currently active in your network and the application(s) running on each.
- You want to find out at a glance how much CPU power and memory are available.
- You want a help desk that can mirror user workstations, to control processes remotely or provide help for users directly within their sessions.
- If a particular application does not launch in a certain instance, you need to know why.

Thanks to the extensive logging and monitoring functions of NetMan Desktop Manager, you have all this and more at your fingertips.

What's more, NetMan can give you detailed, source-specific usage statistics on your network's applications, for example, to form the basis for invoicing to specific cost centers or projects.

With NetMan Desktop Manager, third-party or manipulated RDP files cannot be used, and sessions cannot start without the authentication you require. This is made possible by an RDP ticketing feature that limits the validity of each RDP file to a user-definable time period.

Unauthorized access is further prevented by NetMan's Access Control feature. This means NetMan Desktop Manager can restrict access to the terminal server network to client IP addresses that fall within defined ranges. Remote access over the web interface can be effectively secured using the optional 2-factor authentication feature and encryption over the integrated SSL gateway.

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